



ON THE ROAD WITH BESTPASS

# COMBINED TRANSPORT

## CHALLENGE

Combined Transport Inc., a third-generation, family-owned company with 40 years of service in the trucking industry, has an extensive fleet, with many different vehicle configurations. Managing tolls proved to be challenging when operating in all lower 48 states and parts of Canada. Managing payments to multiple tolling entities was cumbersome and left much room for error. All of Combined Transport's trucks had an E-ZPass, but many needed additional transponders based on lane assignment and vehicle configuration. Managing different types of transponders proved to be a challenge, and when a driver didn't have the right set of transponders in the vehicle, the driver was forced to temporarily pay for the toll out-of-pocket and wait for reimbursement.

## SOLUTION

Combined Transport turned to Bestpass for a streamlined toll solution to save time in the back office and money over the road. With Bestpass, the entire Combined Transport team has all of the toll coverage required of a 48-state carrier, under one device. The organization and management of equipment is simple and having one bill and one point of contact for expert support has been a breeze.



