



What discounts do you offer on toll?

Bestpass works with tolling authorities across the country to provide customers with the best discounts available. With enhanced discounts, you receive the same discount whether you have one vehicle or 1,000 vehicles. A toll expert analyzes your fleet's travel and toll patterns to align you with the best solution to get the best discounts. With Bestpass, it is possible that you can get discounts that you would not have been able to get on your own because of our volume savings.

How do you differ from my current E-ZPass account?

Bestpass offers services that save time and money on the road, while simplifying back office activities. Bestpass works with tolling authorities across the country to provide our truckers with the best discounts available. Our flexible solution enables coast-to-coast coverage in one device and one invoice. On top of that, our customer service team is available to assist you with all your toll-related questions.

Can I see my toll usage in real time?

It typically takes tolling authorities 24 to 72 hours to post toll; as soon as they provide us with the toll data, we post it to your account.

What if I change lessors or go out on my own? Can I use the same transponder?

If the transponder is registered to you, the individual, then it can follow you if you decide to venture out on your own or change companies.

Can I sort tolls by vehicle?

Yes, you can sort your monthly statement by date, transponder, or vehicle. Please call 1-888-410-9696 and speak to a customer service representative if you need assistance.

Who do I call if I have an issue with a specific tolling authority?

Give our team of commercial toll experts a call at 1-888-410-9696. We are more than happy to resolve your issue with a tolling authority on your behalf. It's what we do.

I am an owner-operator, and I don't travel the Northeast, so I would not benefit from the majority of your extra volume savings. Is it beneficial for me to come aboard?

Yes! As an owner operator, you drive a truck for a living. You work hard every day to navigate a world built for four-wheelers: narrow roads, limited parking, and the list goes on and on. You have plenty to do, so let Bestpass do the work so that you can keep your eyes and mind on the road.



Bestpass offers a flexible solution that enables coast-to-coast coverage, all in one device and one invoice. We handle any issues you may have with a specific tolling authority and save you hours of back office time. Our goal is to save you as much time and money as possible, and our customer service team is available to assist you with all your toll-related questions.

Can I swap transponders to difference vehicles?

Transponders can be swapped between vehicles, however if you swap a transponder, it is important to reach out to Bestpass and advise them of the update – a wonderful way to do that is to log into our customer web portal, which is available 24/7.

How much does the Bestpass toll management solution cost?

The Bestpass toll management solution is customized to meet your fleet's specific needs, and really depends on where and how often your fleet travels specific areas. To find out how much the solution will cost, please contact us to receive a free toll assessment. Through this process, a toll expert will analyze your current toll data and match you with a solution that makes the best sense and provides the most value for your fleet, and your business.

How do I get started?

If you are an owner-operator with one to five vehicles, head over to www.bestpass.com and click the Owner-Op Sign Up button.

If you are a fleet with more than five vehicles, visit www.bestpass.com and request your free fleet demo, today.